



# API DOCUMENT (GENERAL)

Version 3

## ABSTRACT

This document contains different API details for the merchants that needs to connect to eCourier platform.

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## 1.0 API Authentication Parameters

Name	Type	MOC	Description	VALUE
API-KEY	string	Mandatory	Your api key	*****
API-SECRET	string	Mandatory	Your api secret	*****
USER-ID	string	Mandatory	Login ID	*****
Content-type	string	Mandatory	Request content type	application/json

\* Authentication parameters are needed to be added header part of each request.

## 2.0 APIs and Details

### 2.1 Place Order

- ✧ Purpose: To place order
- ✧ Method: POST
- ✧ Path: /order-place

#### 2.1.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
<b>recipient_name</b>	String	Mandatory	Parcel receiver's name. Not more than 250 Characters	Lal
<b>recipient_mobile</b>	String	Mandatory	Parcel receiver's mobile number. Exactly 11 digit long	01XXXXXXXXXX
<b>recipient_city</b>	String	Mandatory	Parcel receiver's City. Not more than 40 characters	Dhaka
<b>recipient_thana</b>	String	Mandatory	Parcel receiver's Thana. Not more than 40 characters	Dhaka
<b>recipient_area</b>	String	Mandatory	Parcel receiver's area. Not more than 40 character	Dhanmondi 27
<b>recipient_address</b>	String	Mandatory	Parcel receiver's address detail. Not more than 40 characters	House#34,Road#4,Block#4 Or Gudaraghat, North Badda Or Village:Rosulpur, Post:Post, Thana:Thana, Dist: District
<b>package_code</b>	String	Mandatory	Your package code	#1234
<b>product_price</b>	Integer	Mandatory	Your Product Price	1200
<b>payment_method</b>	String	Mandatory	Your Payment Method	Cash On Delivery – COD, Point of Sale – POS, Mobile Payment – MPAY, Card Payment – CCRD
<b>recipient_zip</b>	String	Mandatory	Receiver's ZIP Code	1212 Default null
<b>parcel_type</b>	String	Optional	Your parcel type	For box -> BOX For Documents -> DOC  Default BOX
<b>requested_delivery_time</b>	String	Optional	Request Delivery time	Selected day (YYYY-MM-DD)  Default Next day

<b>product_id</b>	String	Optional	Your product ID. Not more than 20 characters	AR123321 Default null
<b>pick_address</b>	String	Optional	Your alternative pick addresses. Not more than 255 characters	Any valid address. Default null
<b>pick_hub</b>	Integer	Optional	The hub id from where parcel is picked. Integer	Any integer
<b>comments</b>	String	Optional	Instructions for delivery. not than 255 characters	Default null
<b>number_of_item</b>	Integer	Optional	Total product	Default 1
<b>actual_product_price</b>	Integer	Optional	Actual product price	Default 0
<b>special_instruction</b>	String	Optional	About product	Default null

### 2.1.2 Request Format

Header	Body
Headers [ API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json ]	Body <pre>{   "recipient_name": "Debashis",   "recipient_mobile": "01834795469",   "recipient_city": "Dhaka",   "recipient_area": "Badda",   "recipient_thana": "Badda",   "recipient_address": "Full Address",   "package_code": "#2431",   "product_price": 1500,   "payment_method": "COD",   "recipient_landmark": "DBBL ATM",   "parcel_type": "BOX",   "requested_delivery_time": "2019-07-05",   "delivery_hour": "any",   "recipient_zip": "1212",   "pick_hub": "3",   "product_id": "DAFS",   "pick_address": "Gudaraghat new mobile",   "comments": "Please handle carefully",   "number_of_item": "3",   "actual_product_price": 1200, }</pre>

### 2.1.3 Response Format

Status	Response
200 Request accepted	<pre>{   "errors": [],   "response_code": 200,   "message": "Order Submitted", }</pre>

	<pre>                 "ID": "ECR1030102170392"             }         </pre>
401 Unauthorized Access	<p>User does not have permission or authentication failed due to wrong credentials</p> <pre>             {                 "errors": [                     "Unauthorized Access"                 ],                 "response_code": 401             }         </pre>
400 Bad Request	<p>Required parameter is missing or not set</p> <pre>             {                 "errors": [                     "Invalid Request",                     "recipient_name Parameter either missing or not set correctly. "                 ],                 "response_code": 400             }         </pre>
400 Bad Request	<p>Package selection is incorrect</p> <pre>             {                 "errors": [                     "Invalid Package",                     "The Package code does not exist or assigned to you"                 ],                 "response_code": 400             }         </pre>
400 Bad Request	<p>Product price and payment mismatch</p> <pre>             {                 "errors": [                     "Invalid Request",                     "Product price 0 not allow in BOD and COD payment method"                 ],                 "response_code": 400             }         </pre>
400 Bad Request	<p>Duplicate product id and mobile</p> <pre>             {                 "errors": [                     "Invalid Request",                     "Duplicate product id and mobile supplied"                 ],                 "response_code": 400             }         </pre>
500 Internal Server Error	<p>Server or System error</p> <pre>             {                 "errors": [                     "Unable to insert orders"                 ],                 "response_code": 500             }         </pre>

## 2.2 Parcel Tracking

- ✧ Purpose: To track parcel
- ✧ Method: POST
- ✧ Path: /track

### 2.2.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
Product_id	String	Conditional	Your product id	ASD123
ecr	String	Conditional	Your eCourier ID	ECR1012312321312

### 2.2.2 Request Format

Header	Body
Headers [ API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json ]	Body { " product_id": "1234", " ecr": "ECR0032042424" } Or { " product_id": "1234" } Or { "ecr": "ECR0032042424" }

### 2.2.3 Response Format

Status	Response
200 Request accepted	When Order doesn't exist { "response_code": 200, "message": "Success", "query_data": "No Data Found" }
200 Request accepted	When Data Found { "response_code":200,"message": "Success", "query_data": [ {"status": [ ["Delivered", "", "2017-01-20 12:04:55"], ["On the way to Delivery", "Status has been changed", "2017-01-20 12:03:39"], ["In Destination Branch", "Status has been changed", "2017-01-20 12:03:34"], ["In Transit", "Status has been changed", "2017-01-20 12:03:25"], ["In Source Branch", "Status has been changed", "2017-01-20 12:03:20"], ["Picked Up", "Status has been changed", "2017-01-20 12:01:37"], ["Initiated", "An order has been made by ecommerce", "2017-01-20 12:00:09"] ], "REFID": "ECR1022001175478", "company": "MyTOTOcompany", "product_id": "", "r_name": "Mannan", "r_mobile": "01848308508", "r_address": "House:d,Block:d,Road:d,Area:Gopibag, City:Dhaka, Landmark:f", "r_area": "Gulshan-2", "r_type": "BOX", "r_time": "2017-01-20 12:00:09", "agent": "Sayeed", "paymentmethod": "COD", "paymentclear": "Clear", "r_timing": "Next Day(24hr)", "r_coverage": "Inside Dhaka", "r_weight": "Up To 500gm", "product_price": "10000", }

	<pre> "shipping_price": "60", "cod": 100 } ] } ** There could be multiple cCourier_ids if product_id is not unique </pre>
401 Unauthorized Access	<p>User doesn't have permission or authentication failed due to wrong credentials</p> <pre> {   "errors": [     "Unauthorized Access"   ],   "response_code": 401 } </pre>
400 Bad Request	<p>When Product ID or eCourier ID is invalid</p> <pre> {   "errors": ["Invalid Data", "Please Set product id or ecr number or both"],   "response_code": 400 } </pre>

## 2.3 Packages

- ✧ Purpose: To get assigned package list
- ✧ Method: POST
- ✧ Path: /packages

### 2.3.1 Request Format

Header	Body
Headers [ <pre> API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json </pre> ]	Body

### 2.3.2 Response Format

Status	Response
200	<p>Available Package data will be found</p> <pre> [   {     "package_name": "SAMEDAY_Inside_120tk",     "package_code": "#2505",     "shipping_charge": "120",     "weight": "Up To 500gm",     "delivery_time": "Same Day(8Hr)",     "coverage_id": "1",     "coverage": "Inside Dhaka"   },   {     ...   },   {     ...   } ] </pre>
401 Unauthorized Access	<p>User does not have permission or authentication failed due to wrong credentials</p> <pre> {   "errors": [     "Unauthorized Access"   ] } </pre>



```

    ],
    "response_code": 401
  }

```

## 2.4 Cancel Order

- ✧ Purpose: To cancel an order while parcel status is “Initiated API” or “Initiated”
- ✧ Method: POST
- ✧ Path: /cancel-order

### 2.4.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
<b>tracking</b>	String	Mandatory	Your eCourier ID	ECR12312321
<b>comment</b>	String	Mandatory	Reason for cancel. But not more than 255 characters.	Customer does not like

### 2.4.2 Request Format

Header	Body
Headers [ API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json ]	Body { "tracking": "ECR103132312321", "comment": "cancel comment" }

### 2.4.3 Response Format

Status	Response
200	If tracking available with editable status and cancelled {"success": "true", "message": "Order canceled"} If tracking available with editable status but not cancelled {"success": "false", "message": " Order not cancelled"} If tracking not available. {"success": "false", "message": "Invalid Tracking"}
401 Unauthorized Access	User doesn't have permission or authentication failed due to wrong credentials { "errors": [ "Unauthorized Access" ], "response_code": 401 }

## 2.5 Fraud Alert Check

- ✧ Purpose: To check any custom probability of fraudulent activity
- ✧ Method: POST
- ✧ Path: /fraud-status-check

### 2.5.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
<b>number</b>	String	Mandatory	Customer mobile number	01XXXXXXXXXX

### 2.5.2 Request Format

Header	Body
Headers [ API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json ]	Body { "number":"01xxxxxxxxx" }

### 2.5.3 Response Format

Status	Response
200	<pre> {   "success": true,   "response_code": 200,   "customer_status": "Warning!",   "message": [     "Reason of fraud"   ] } {   "success": true,   "response_code": 200,   "customer_status": "New Customer for eCourier",   "message": "" } {   "success": true,   "response_code": 200,   "customer_status": "Verified by eCourier",   "message": "" } {   "success": false,   "response_code": 203,   "message": "Invalid number. Please provide a valid number." } {   "success": false,   "response_code": 203,   "message": "Please contact with eCourier support to enjoy this service" } {   "success": false, </pre>

	<pre>"response_code": 203, "message": " Insufficient COD Balance" }</pre>
401 Unauthorized Access	<pre>User doesn't have permission or authentication failed due to wrong credentials {   "errors": [     "Unauthorized Access"   ],   "response_code": 401 }</pre>

## 2.6 City List

- ❖ Purpose: To get City List
- ❖ Method: POST
- ❖ Path: /city-list

### 2.6.1 Request Format

Header	Body
<pre>Headers [   API-SECRET:YOUR_SECRET   API-KEY:YOUR_KEY   USER-ID:USER_ID   Content-Type: application/json ]</pre>	<pre>Body</pre>

### 2.6.2 Response Format

Status	Response
200	<pre>Listed Cities [   {     "name": "Dhaka",     "value": "Dhaka"   },   {.....}   },   {.....}   } ]</pre>

401 Unauthorized Access	User doesn't have permission or authentication failed due to wrong credentials <pre>{   "errors": [     "Unauthorized Access"   ],   "response_code": 401 }</pre>
-------------------------------	--

## 2.7 Thana List

- ✧ Purpose: To get Thana List
- ✧ Method: POST
- ✧ Path: /thana-list

### 2.7.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
city	String	Mandatory	City Name	Barishal

### 2.7.2 Request Format

Header	Body
Headers [ <pre>API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json</pre> ]	Body

### 2.7.3 Response Format

Status	Response
200	<pre>[   "success": true,   "message": [     {       "name": "Agailjhara",       "value": "Agailjhara"     },     {       "name": "Babuganj",       "value": "Babuganj"     },     {       ...     },     {       ...     }   ] ]</pre>
401 Unauthorized Access	User doesn't have permission or authentication failed due to wrong credentials <pre>{   "errors": [     "Unauthorized Access"   ],   "response_code": 401 }</pre>

400 Bad Request	<pre>Invalid Request {   "errors": [     "Invalid Request",     " Thana not found by your search"   ],   "response_code": 400 }</pre>
400 Bad Request	<pre>Invalid Request {   "errors": [     "Invalid Request",     " Please select thana"   ],   "response_code": 400 }</pre>

## 2.8 Area List by Post Code

- ✧ Purpose: To get Area List
- ✧ Method: POST
- ✧ Path: /area-list

### 2.8.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
city	String	Mandatory	City Name	Barishal
thana	String	Mandatory	Thana Name	Babuganj

### 2.8.2 Request Format

Header	Body
<pre>Headers [   API-SECRET:YOUR_SECRET   API-KEY:YOUR_KEY   USER-ID:USER_ID   Content-Type: application/json ]</pre>	<pre>Body "city": "Barishal" "thana": "Babuganj"</pre>

### 2.8.3 Response Format

Status	Response
200	<pre>"success": true, "message": [   {     "name": "8210(Babuganj)",     "value": "8210"   },   {     "name": "8217(Babuganj Bondor)",     "value": "8217"   },   {     ...</pre>

	<pre> ... ... } ] </pre>
401 Unauthorized Access	User doesn't have permission or authentication failed due to wrong credentials <pre> {   "errors": [     "Unauthorized Access"   ],   "response_code": 401 } </pre>
400 Bad Request	Invalid Data <pre> {   "errors": [     "Invalid Request",     "Area not found by your search. "   ],   "response_code": 400 } </pre>
400 Bad Request	Invalid Request <pre> {   "errors": [     "Invalid Data",     " Please select postcode. "   ],   "response_code": 400 } </pre>

## 2.9 Post Code List

- ✧ Purpose: To get Post code List
- ✧ Method: POST
- ✧ Path: /postcode-list

### 2.9.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
city	String	Mandatory	City Name	Barishal
thana	String	Mandatory	Thana Name	Babuganj

### 2.9.2 Request Format

Header	Body
Headers [ <pre> API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json </pre> ]	Body <pre> "city": "Barishal" "thana": "Babuganj" </pre>

### 2.9.3 Response Format

Status	Response
200	<pre> "success": true, "message": [   {     "name": "8210(Babuganj)",     "value": "8210"   } ] </pre>

	<pre>         },         {           "name": "8217(Babuganj Bondor)",           "value": "8217"         },         {           ...           ...           ...         }       ]     </pre>
401 Unauthorized Access	<p>User doesn't have permission or authentication failed due to wrong credentials</p> <pre> {   "errors": [     "Unauthorized Access"   ],   "response_code": 401 }     </pre>
400 Bad Request	<p>Invalid Request</p> <pre> {   "errors": [     "Invalid Data",     "Postcode Not found by your search. "   ],   "response_code": 400 }     </pre>
400 Bad Request	<p>Invalid Request</p> <pre> {   "errors": [     "Invalid Data",     "Please select city and thana. "   ],   "response_code": 400 }     </pre>

## 2.10 Branch List

- ❖ Purpose: To get Branch List
- ❖ Method: POST
- ❖ Path: /branch-list

### 2.10.1 Request Format

Header	Body
<pre> Headers [   API-SECRET:YOUR_SECRET   API-KEY:YOUR_KEY   USER-ID:USER_ID   Content-Type: application/json ]     </pre>	Body

### 2.10.2 Response Format

Status	Response
200	<pre> "success": true, "message": [   {     "name": "Andarkilla Hub",     "value": 57   } ]     </pre>

	<pre> }, { ... ... ... } ] </pre>
401 Unauthorized Access	<pre> User doesn't have permission or authentication failed due to wrong credentials {   "errors": [     "Unauthorized Access"   ],   "response_code": 401 } </pre>

## 2.11 Booster SMS Service

- ✧ Purpose: To broadcast SMS using Booster SMS service
- ✧ Method: POST
- ✧ Path: /bs-sms

### 2.11.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
<b>number</b>	Array	Mandatory	Mobile Number	["01XXXXXXXXXX"]
<b>op_title</b>	String	Mandatory	Service Name	booster
<b>text_type</b>	String	Mandatory	Type of the text	text
<b>op_body</b>	String	Mandatory	Operation Body	hello js
<b>service_type</b>	String	Mandatory	Masking or Non Masking	mask for masking nonmask for non masking

### 2.11.2 Request Format

Header	Body
<pre> Headers [   API-SECRET:YOUR_SECRET   API-KEY:YOUR_KEY   USER-ID:USER_ID   Content-Type: application/json ] </pre>	<pre> Body "number": ["01XXXXXXXXXX"] "op_title": "booster" "text_type": "text" "op_body": "hello js" "service_type": "mask" </pre>

### 2.11.3 Response Format

Status	Response
200	<pre> {   "success": true,   "response_code": 200,   "message": "All SMS sent", "wrong": [] } </pre>
206	<pre> {   "success": true,   "response_code": 206,   "message": "Few SMS not sent",   "wrong": [ "880183495469" ] } </pre>
204	<pre> {   "success": false,   "response_code": 204, } </pre>



	<pre>"message": "SMS not sent.", "wrong": ["880173857162", "880183495469"] }</pre>
203	<pre>{ "success": false, "response_code": 203, "message": "Insufficient COD Balance" }</pre>
207	<pre>{ "success": false, "response_code": 207, "message": "Missing Mandatory data" }</pre>
406	<pre>{ "success": false, "response_code": 406, "message": "SMS rate not define. Contact eCourier support." }</pre>
404	<pre>{ "success": false, "response_code": 404, "message": "Your masking name missing. Contact eCourier Support" }</pre>
400 Bad Request	<pre>{   "errors": [     "Invalid Request", null   ],   "response_code": 400,   "success": false }</pre>

## 2.12 Booster Service Top-up

- ✧ Purpose: To top-up Booster Service account
- ✧ Method: POST
- ✧ Path: /bs-top

### 2.12.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
<b>number</b>	String	Mandatory	Mobile Number	01XXXXXXXXXX
<b>amount</b>	Integer	Mandatory	Top Up Amount	50
<b>operator_type</b>	Integer	Mandatory	Type of the operator	Value -> 1 for prepaid, Value -> 2 for postpaid Default value 1

### 2.12.2 Request Format

Header	Body
Headers [ <pre>API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json</pre> ]	Body <pre>"number": "01XXXXXXXXXX" "amount": "10" "operator_type": "1"</pre>

### 2.12.3 Response Format

Status	Response
200	<pre>{   "success": true,   "response_code": 200,   "transcation_id": "2388_1548834510_74832",   "message": "Request Successfully Accepted. Your transaction ID is 2388_1548834510_74832" }</pre>
400	<pre>{   "errors": [     "Invalid Request",     null   ],   "response_code": 400,   "success": false }</pre>
401	<pre>{   "success": false,   "response_code": 401,   "message": "Invalid Mobile Number. Please try with the correct mobile number" }</pre>
402	<pre>{   "success": false,   "response_code": 402,   "message": "Insufficient COD Balance" }</pre>
403	<pre>{   "success": false,   "response_code": 403,   "message": "Unable to process now. Please try again later and contact eCourier support" }</pre>
404	<pre>{   "success": false,   "response_code": 404,   "message": "Missing required data" }</pre>
405	<pre>{   "success": false,   "response_code": 405,   "message": "Top up amount must be between 50 to 1,000 TK." }</pre>

### 2.13 Booster Top-up Status Check

- ✧ Purpose: To check Booster top-up service
- ✧ Method: POST
- ✧ Path: /bs-top-status

#### 2.13.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
<b>transaction_id</b>	String	Mandatory	Transaction Id	10_1590903041_38811

### 2.13.2 Request Format

Header	Body
Headers [ API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json ]	Body "transaction_id": "10_1590903041_38811"

### 2.13.3 Response Format

Status	Response
200	<pre>{   "success": true,   "message": "Successfully recharged" }</pre>
400	<pre>{   "errors": [     "Invalid Request", null   ],   "response_code": 400,   "success": false }</pre>
401	<pre>{   "success": false,   "response_code": 401,   "message": "Invalid transcation ID suppliedr" }</pre>
403	<pre>{   "success": false,   "response_code": 403,   "message": "Unable to process now. Please try again later and contact eCourier support " }</pre>
404	<pre>{   "success": false,   "response_code": 404,   "message": "Missing required data" }</pre>

## 2.14 OTP SMS

- ✧ Purpose: To avail OTP SMS Service
- ✧ Method: POST
- ✧ Path: /bs-top-otp

### 2.14.1 Input Parameters

Name	TYPE	MOC	Description	Sample value
<b>number</b>	String	Mandatory	Mobile Number	01XXXXXXXXXX
<b>op_title</b>	String	Mandatory	Service Name	booster

<b>text_type</b>	String	Mandatory	Type of the text	text
<b>op_body</b>	String	Mandatory	Operation Body	hello js
<b>service_type</b>	String	Mandatory	Masking or Non Masking	mask

### 2.14.2 Request Format

Header	Body
Headers [ API-SECRET:YOUR_SECRET API-KEY:YOUR_KEY USER-ID:USER_ID Content-Type: application/json ]	Body "number": "01XXXXXXXXXX" "op_title": "booster" "text_type": "text" "op_body": "hello js" "service_type": "mask"

### 2.14.3 Response Format

Status	Response
200	{ "success": true, "response_code": 200, "message": "All SMS sent", "wrong": [] }
206	{ "success": true, "response_code": 206, "message": "Few SMS not sent", "wrong": [ "880183495469" ] }
204	{ "success": false, "response_code": 204, "message": "SMS not sent.", "wrong": [ "880183495469" ] }
203	{ "success": false, "response_code": 203, "message": "Insufficient COD Balance" }
207	{ "success": false, "response_code": 207, "message": "Missing required data" }
406	{ "success": false, "response_code": 406, "message": "SMS rate not define. Contact eCourier support." }
404	{ "success": false, "response_code": 404, "message": "Your masking name missing. Contact eCourier Support" }
400 Bad Request	{ "errors": [ "Invalid Request", null ], "response_code": 400, "success": false }

## 3.0 Response Code Definition

All status codes are standard HTTP status codes. The below ones are used in this API.

- ✧ 2XX - Success of some kind
- ✧ 4XX - Error occurred in client's part
- ✧ 5XX - Error occurred in server's part

## 4.0 Sandbox Base URL

<https://staging.ecourier.com.bd/api>

## 5.0 Live Base URL

<https://backoffice.ecourier.com.bd/api>